

ACS Courier/Transport Services – Tariff Schedule

July 2010

Domestic Services – Tariff Schedule

Express Services - Next Day

Basic Express Services - Next Day	Service Charge/ Consignment (up to 2 kgs)			Surcharge per additional kg	Delivery* Time (working days)
	Door to Door (D2D)	Point to Door (P2D)	Point to Point (P2P)		
Within the same city	6,70 €	5,60 €	5,14 €	2,50 €	1
Within the same region	8,40 €	7,20 €	6,85 €	2,80 €	1-2
To land destinations	13,25 €	11,05 €	10,15 €	3,40 €	1-2
To islands	13,80 €	11,75 €	11,05 €	4,70 €	1-3
To «difficult to access» areas	14,30 €	14,30 €	-	4,90 €	1-5

Combo Express (Services with packaging)	Envelope	Box Small	Box Medium	Box Large	Delivery* Time
Weight (up to)	0,5 Kg	1 Kg	2 Kg	5 Kg	1
Within the same city	5,60 €	5,60 €	6,35 €	10,50 €	1-2
Within the same region	7,20 €	7,20 €	7,95 €	12,50 €	1-2
To land destinations	11,05 €	11,05 €	11,75 €	18,45 €	1-2
To islands	11,75 €	11,75 €	12,45 €	20,00 €	1-3
To «difficult to access» areas	14,30 €	14,30 €	14,30 €	20,00 €	1-5

Note: Please find a detailed description of the above services on the next page.

Express Services - Same Day

Basic Express Services - Same Day	Service Charge/ Consignment (up to 2 kgs)				Surcharge per additional kg
	Zone A	Zone B	Zone C	Zone D	
Within Attica Delivery Time*	€8,50 2 hours	€16,85 3 hours	€24,00 5 hours	€47,00 Pre-agreed time	€2,80
Within Attica Special Delivery Time*	€12,80 1 hour*	€25,25 1-2 hours*	€35,85 2-3 hours	-	€2,80
Within Thessalonica Delivery Time *	€7,15 1 hour	€11,25 3 hours	€16,70 Pre-agreed time	-	€2,80
Within the other cities Delivery Time	€8,35 1 hour			-	€2,80
From city to city Delivery Time *	€71,00 Pre-agreed time			-	€3,80

Additional Express Services	Next Day	Same Day
Morning Delivery (usually by 10:00 am), or Delivery within 2 hrs (where applicable) *	4,10 €	-
Saturday Delivery	2,55 €	8,15 €
Next working day delivery to «difficult to access» areas (only for land destinations)	20,45 €	-
Collection/ Delivery on national and local holidays	50,00 €	50,00 €
Purchase	5,30 €	5,30 €
Cash on Delivery	4,85 €	4,85 €
Return of the protocol number to the shipper	8,55 €	As new consignment
ACS Info (sms & e-mail)	0,10 €	0,10 €
Idle time of Courier delivery agent per hour (during collection or delivery over 10 minutes)	20,30 €	20,30 €
Parcel carriage by car (within Attica & Thessalonica up to 20 kg)	-	27,40 €
Charge of additional kg (over 20 kg, by car)	-	2,30 €
Night service within Attica (Mon-Fri / 20:00 - 01:00)	25,40 €	25,40 €

Packaging Charges (Collection at the Store)	Envelope	Box Small	Box Medium	Box Large	Pack (S,M,L,XL)
	€0,30	0,60 €	0,95 €	1,30 €	0,30 €

The domestic service prices stated above include VAT (presently at 23%).

* The delivery times are indicative only (see Clarifications & Explanations, No. 5, 15 & the detail description of the above services in the next page).

Domestic Services - Description

Basic Express Services

- Door to Door (D2D) Service. Collection and delivery of every consignment from the shipper's address to the recipient's address.
- Point to Door (P2D) Service. The shipper delivers the consignment to an ACS service point and delivery is made to the recipient's address, at a reduced charge of up to 20% less, combining speed and savings.
- Point to Point (P2P) Service. The shipper delivers the consignment to an ACS service point and the recipient collects it from the destination ACS service point, at a reduced charge of up to 25%. ACS undertakes to notify the recipient by phone regarding the arrival of the consignment. This service is provided only if requested by the shipper.
- Combo Express Service. Combination of service with predetermined ACS Express Packaging. It involves collection at the store; only for payment in cash by the shipper.
- Same Day Service. Dependable same day delivery of consignments within one to five hours, for consignments within the same city. Pre-agreement is required for the Same Day Service Within Attica Special
- The Express Services – Next Day, Combo Express and Same Day – which are settled (paid) in cash by the shipper or the recipient as per the prices listed in the tariff schedule, include free of charge ACS-Info notification of the delivery/consignment, respectively, through SMS/ e-mail. The shipper's and the recipient's mobile phone numbers and/or e-mails must be given upon collection for the provision of the ACS-Info notification.

Additional Express Services

- Services (where applicable) of Morning Delivery (usually by 10:00 am), of Delivery within a 2 hour time frame, of Saturday Delivery, and of Next Working Day Delivery for «difficult to access» areas (land destinations), during the expected day of consignment delivery (refer to Clarifications & Explanations No. 5 and 15).
- Collection or Delivery Service on official National or Local feasts and holidays.
- Purchase Service. ACS undertakes to buy, on behalf of the assignee (the person who placed the order), the object that he/she wishes and to deliver it to him/her.
- Cash on Delivery (COD) Service. An upgraded collection/delivery service with collection of the purchase value of the delivered goods, which also includes direct remittance of the collected money, automatic electronic deposits in the payee's banking account and notification by e-mail of the transaction.
- Return of Protocol Number Service. The service regards the issuance of a protocol number at the delivery of the consignment and the return of the protocol number to the shipper.
- ACS info Service. Automatic notification of any interested party regarding the details of delivery of his/her consignment, by sms or by e-mail.

International Services - Description

Basic Express Services

- ACS Net Express – To the international network of (Zone N). The shipping of these consignments is carried out via the autonomous ACS Network (Cyprus, Albania and in Bulgaria), at preferential tariffs.
- ACS Europe 5 – Less urgent consignments to E.U. countries (Zones A, B). Delivery and collection to and from E.U. countries, in 2-8 working days, at particularly low charges.
- ACS World Express – To the entire Express World (Zones 1-5). Express Consignments to the rest of the World network, at preferential tariffs, which ACS has reserved for its customers.
- ACS World Import Express - New Door To Door service of worldwide imports with unique privileges for the professional and the enterprise (shipping of consignments following an agreement with ACS's International Department).

Additional International Services (Provided only following an agreement with the International Department):

- Guaranteed delivery. Regards deliveries at the agreed timing with money-back guarantee.
- Morning Delivery (usually by 10:00). Regards deliveries usually by 10:00 am, wherever feasible.
- Morning Delivery (usually by 12:00). Regards deliveries usually by 12:00 noon, wherever feasible.
- Return of Signature/ Protocol Number. Regards the issuance of a Protocol Number at delivery of the consignment and the return of the protocol number to the shipper.
- Deliveries during Holidays.

International Services – Tariff Schedule (all prices in €)

Service* Charges/ Shipment	ACS NET EXPRESS		ACS EUROPE 5 (GLS)		ACS WORLD EXPRESS					ACS WORLD IMPORT EXPRESS					
	SHIPMENTS		TO THE EUROPEAN UNION (EU)		TO THE REST OF THE WORLD					FROM THE EU		FROM THE REST OF THE WORLD			
	ALBANIA	TOCYPRUS BULGARIA	ZONE A	ZONE B	ZONE 1	ZONE 2	ZONE 3	ZONE 4	ZONE 5	ZONE 1	ZONE 2	ZONE 3	ZONE 4	ZONE 5	
WEIGHT	ZONE N		ZONE A	ZONE B	ZONE 1	ZONE 2	ZONE 3	ZONE 4	ZONE 5	ZONE 1	ZONE 2	ZONE 3	ZONE 4	ZONE 5	
DOCUMENTS	0,5	15,54	19,11	27,18	35,77	40,31	36,60	38,10	44,60	47,90	48,12	50,48	57,23	59,43	60,59
	1,0	17,56	21,60	27,18	35,77	52,35	49,10	52,00	62,70	68,40	61,38	66,51	78,19	81,20	83,14
	1,5	19,63	24,14	33,28	43,21	63,47	61,00	65,10	79,20	86,10	68,01	74,53	88,68	92,10	94,39
	2,0	21,70	26,69	38,24	50,54	74,62	72,90	78,10	95,70	103,80	74,62	82,55	99,16	102,98	105,66
	2,5	23,76	29,22	44,44	57,88	85,84	84,70	99,10	112,10	121,60	81,27	90,56	109,64	113,86	116,92
	3,0	25,83	31,77	48,07	64,08	93,44	93,40	100,80	125,30	136,10	87,88	98,57	120,12	124,73	128,18
	3,5	27,90	34,32	51,78	69,04	101,08	102,10	110,50	138,40	150,70	94,51	106,59	130,59	135,62	139,45
	4,0	29,96	36,85	57,20	73,90	108,73	110,80	120,20	151,50	165,30	101,13	114,61	141,09	146,52	150,70
	4,5	32,03	39,40	60,37	78,76	116,43	119,50	129,90	164,70	179,80	107,76	122,61	151,56	157,39	161,97
5,0	34,09	41,93	64,08	85,07	124,08	128,10	139,60	177,80	194,40	114,38	130,63	162,04	168,28	173,22	
PARCELS	0,5	15,54	19,11	27,18	35,77	40,31	52,80	54,30	60,80	64,10	48,13	71,50	88,50	91,91	96,40
	1,0	17,56	21,60	27,18	35,77	52,35	63,50	66,40	77,10	82,80	61,38	87,54	109,46	113,66	118,93
	1,5	19,63	24,14	33,28	43,21	63,47	73,60	77,70	91,80	98,70	68,02	95,56	119,95	124,56	130,20
	2,0	21,70	26,69	38,24	50,54	74,62	83,70	88,90	106,50	114,60	74,64	103,57	130,43	135,45	141,44
	2,5	23,76	29,22	44,44	57,88	85,84	93,70	100,10	121,10	130,60	81,27	111,59	140,91	146,32	152,69
	3,0	25,83	31,77	48,07	64,08	93,44	100,60	108,00	132,50	143,30	87,88	119,61	151,38	157,21	163,96
	3,5	27,90	34,32	51,78	69,04	101,08	107,50	115,90	143,80	156,10	94,53	127,62	161,86	168,08	175,21
	4,0	29,96	36,85	57,20	73,90	108,73	114,40	123,80	155,10	168,90	101,13	135,63	172,34	178,97	186,50
	4,5	32,03	39,40	60,37	78,76	116,43	121,30	131,70	166,50	181,60	107,77	143,66	182,83	189,86	197,75
	5,0	34,09	41,93	64,08	85,07	124,08	128,10	139,60	177,80	194,40	114,39	151,67	193,31	200,74	209,00
	5,5	36,16	44,48	66,57	87,44	128,38	132,40	144,20	184,20	201,70	121,02	159,70	203,79	211,62	220,27
	6,0	38,23	47,02	67,81	89,83	132,67	136,60	148,80	190,60	209,10	127,64	167,71	214,25	222,49	231,55
	6,5	40,29	49,56	70,28	93,54	137,01	140,80	153,40	197,00	216,50	134,28	175,73	224,76	233,40	242,79
	7,0	42,36	52,10	72,67	96,12	141,24	145,10	158,00	203,40	223,80	140,91	183,73	235,24	244,28	254,04
	7,5	44,42	54,64	75,14	99,38	145,58	149,30	162,60	209,80	231,20	147,55	191,77	245,70	255,16	265,31
	8,0	46,49	57,18	76,38	100,98	149,88	153,60	167,20	216,20	238,50	154,17	199,78	256,18	266,04	276,59
	8,5	48,56	59,73	78,76	104,71	154,22	157,80	171,80	222,70	245,90	160,79	207,80	266,68	276,93	287,83
	9,0	50,62	62,26	81,34	107,18	158,45	162,00	176,40	229,10	253,30	167,42	215,79	277,16	287,82	299,09
	9,5	52,69	64,81	82,48	109,57	162,79	166,30	181,00	235,50	260,60	174,03	223,84	287,64	298,69	310,35
	10,0	54,75	67,34	85,07	113,28	167,08	170,50	185,60	241,90	268,00	180,67	231,83	298,12	309,58	321,63
	10,5	56,82	69,89	86,20	114,53	170,39	173,80	189,80	247,30	273,90	185,96	237,76	307,97	319,81	332,87
	11,0	58,89	72,43	88,68	117,01	173,70	177,20	194,00	252,80	279,70	191,27	243,65	317,83	330,06	344,14
	11,5	60,95	74,97	90,16	119,38	176,96	180,50	198,20	258,20	285,60	196,57	249,58	327,70	340,30	355,40
	12,0	63,02	77,51	91,17	120,72	180,26	183,80	202,40	263,70	291,50	201,86	255,50	337,54	350,53	366,68
	12,5	65,08	80,05	92,41	123,21	183,52	187,20	206,60	269,10	297,40	207,16	261,42	347,40	360,77	377,92
13,0	67,15	82,59	94,78	125,58	186,82	190,50	210,70	274,60	303,20	212,45	267,32	357,27	371,00	389,20	
13,5	69,22	85,14	96,03	126,83	190,13	193,80	214,90	280,00	309,10	217,75	273,24	367,13	381,25	400,44	
14,0	71,28	87,67	97,37	129,31	193,33	197,20	219,10	285,50	315,00	223,04	279,15	376,97	391,47	411,73	
14,5	73,35	90,22	98,50	131,78	196,64	200,50	223,30	291,00	320,90	228,34	285,08	386,84	401,72	422,97	
15,0	75,41	92,75	101,08	133,02	199,95	203,90	227,50	296,40	326,80	233,65	290,97	396,70	411,95	434,25	
15,5	77,48	95,30	102,32	135,51	203,21	207,20	231,70	301,90	332,60	238,95	296,90	406,56	422,20	445,49	
16,0	79,55	97,85	103,47	137,98	206,52	210,50	235,80	307,30	338,50	244,24	302,81	416,40	432,42	456,77	
16,5	81,61	100,38	105,94	139,13	209,83	213,90	240,00	312,80	344,40	249,54	308,74	426,27	442,66	468,02	
17,0	83,68	102,93	107,18	141,61	213,09	217,20	244,20	318,20	350,30	254,83	314,63	436,13	452,90	479,29	
17,5	85,74	105,46	108,33	144,08	216,38	220,50	248,40	323,70	356,10	260,13	320,56	446,00	463,14	490,55	
18,0	87,81	108,01	109,57	145,32	219,69	223,90	252,60	329,10	362,00	265,42	326,47	455,85	473,39	501,82	
18,5	89,88	110,55	112,15	147,81	222,95	227,20	256,80	334,60	367,90	270,69	332,40	465,71	483,64	513,08	
19,0	91,94	113,09	113,38	150,18	226,26	230,50	260,90	340,00	373,80	276,01	338,31	475,57	493,86	524,34	
19,5	94,01	115,63	114,53	151,43	229,57	233,90	265,10	345,50	379,60	281,31	344,24	485,42	504,09	535,60	
20,0	96,07	118,17	115,77	153,91	232,83	237,20	269,30	350,90	385,50	286,60	350,13	495,28	514,34	546,86	
20,5	98,14	120,71	118,24	156,38	235,93	240,40	273,10	356,00	390,80	291,90	356,06	505,15	524,58	558,12	
21,0	100,21	123,26	120,63	158,77	239,08	243,70	276,90	361,00	396,10	297,22	361,96	514,99	534,80	569,38	
21,5	102,27	125,79	123,21	161,24	242,13	246,90	280,70	366,00	401,40	302,52	367,89	524,85	545,04	580,65	
22,0	104,34	128,34	125,58	163,73	245,23	250,10	284,60	371,10	406,70	307,81	373,78	534,72	555,28	591,90	
22,5	106,40	130,87	128,07	166,21	248,32	253,40	288,40	376,10	412,00	313,11	379,71	544,58	565,53	603,17	
23,0	108,47	133,42	130,54	168,68	251,42	256,60	292,20	381,10	417,30	318,40	385,63	554,45	575,76	614,43	
23,5	110,54	135,96	133,02	171,17	254,47	259,80	296,00	386,20	422,60	323,70	391,56	564,31	586,01	625,69	
24,0	112,60	138,50	135,51	173,65	257,57	263,10	299,80	391,20	427,90	328,99	397,45	574,15	596,23	636,97	
24,5	114,67	141,04	150,28	176,03	260,72	266,30	303,60	396,20	433,20	334,29	403,38	584,02	606,48	648,21	
25,0	116,73	143,58	152,67	178,51	263,84	269,50	307,40	401,30	438,50	339,58	409,28	593,87	616,71	659,48	
Surcharge per kilogram regarding shipments weighing more than 25 kg and up to 50 kg															
25,1 - 50	4,00	4,92	4,98	4,98	9,02	7,53	7,80	10,20	10,60	8,66	9,79	17,27	17,93	18,76	

* ACS NET is ACS's International Network in the Balkans, in Albania & Bulgaria and in Cyprus.

All prices above are in €uro. The prices stated above include VAT (presently at 23%) for shipments to the European Union (Zones 1,A,B, και N except Albania) and for the entire ACS WORLD IMPORT EXPRESS service. In all other cases the prices are stated without the VAT and the VAT applies for business/trades persons but not for private individuals.

Express shipments to international destinations (ACS World/Import Express) are charged an international freight which varies and is announced at the beginning of every month on ACS's website at www.acscourier.gr.

International Services – Zone Schedule – Delivery Times*

COUNTRY	ZONE*	DELIVERY TIMES*	
		DOCUMENTS	PARCELS
ALBANIA	N	2	2-3
ALGERIA	5	3-4	4-5
AMERICAN SAMOA	5	3-5	4-6
ANDORRA	2	3-4	4-5
ANGOLA	5	3-4	4-5
ARGENTINA	5	2-3	3-4
ARMENIA	5	3-4	3-5
AUSTRALIA	5	2	2-4
AUSTRIA	1,A	1	1
AZERBAIJAN	5	3-4	3-4
BAHAMAS	5	3-4	4-5
BAHRAIN	5	2-3	2-3
BANGLADESH	5	3-4	3-5
BARBADOS	5	3-4	4-5
BELARUS	2	3-4	3-4
BELGIUM	1,A	1	1
BELIZE	5	4	8
BENIN	5	3-4	3-5
BERMUDA	4	3-4	3-5
BHUTAN	5	4-5	4-5
BOLIVIA	4	3-4	4-5
BOSNIA HERZEGOVINA	2	3-4	3-4
BOTSWANA	5	3-4	4-5
BRAZIL	5	1-3	3-5
BRUNEI	5	4	4-5
BULGARIA	N	2	2-3
BURKINA FASO	5	4	4-5
BURUNDI	5	4	4-5
CAMEROON	5	3-4	4-5
CANADA	4	2-3	2-3
CANARY ISLANDS	5	3-4	4-5
CENTRAL AFRICAN REP.	5	5	5-6
CHAD	5	4	5
CHILE	4	2-3	3-4
CHINA	3	2-3	3-4
COLOMBIA	4	3	3-4
COMOROS ISLANDS	5	4	4-5
CONGO	5	3-4	4-5
CONGO, DEM. (ZAIRE)	5	3	4
COOK ISLANDS	5	4	4-5
COSTA RICA	4	3-4	4-5
CROATIA	2	2-3	3-4
CUBA	4	5-6	5-6
CYPRUS	N	2	2
CZECH REPUBLIC	1,A	1	1
DENMARK	1,A	1	1
DJIBOUTI	5	3-4	3-4
DOMINICA	5	4	4
DOMINICAN REP.	5	3	3-4
ECUADOR	4	3	3-4
EGYPT	5	1-2	2-3
EL SALVADOR	4	3-4	3-4
ERITREA	5	4	4
ESTONIA	1,B	1	1
ETHIOPIA	5	3-4	3-4
FIJI	5	4	4-5
FINLAND	1,B	1	1

COUNTRY	ZONE*	DELIVERY TIMES *	
		DOCUMENTS	PARCELS
FRANCE	1,A	1	1
FYROM	2	2-3	3-4
GABON	5	3	3-4
GAMBIA	5	4	4-5
GEORGIA	5	3	3-4
GERMANY	1,A	1	1
GHANA	5	3-4	4-5
GIBRALTAR	2	2-3	3-4
GREENLAND	2	3	3-4
GRENADA	5	4	4-5
GUADELOUPE	5	3-4	4-5
GUAM	5	3-4	4-5
GUATEMALA	4	3	3-4
GUIANA	5	4	4-5
GUINEA	5	3-4	3,5
HAITI	5	3-4	3-4
HONDURAS	4	3-4	3-4
HONG KONG	5	2-3	2-4
HUNGARY	1,B	1	1
ICELAND	2	1-2	2-3
INDIA	5	2-3	3-4
INDONESIA	5	2-3	3-4
IRAN	5	2-3	3-4
IRAQ (BAGHDAD)	5	3-4	4-5
IRELAND	1,B	1	1-2
ISRAEL	5	2-3	2-4
ITALY	1,A	1	1-2
IVORY COAST	5	4	4-5
JAMAICA	4	3	3-4
JAPAN	5	3	3-4
JORDAN	5	2-3	3-4
KAZAKHSTAN	5	2-3	3-4
KENYA	5	3	3-4
KIRIBATI	5	3	3-4
KOREA, DPR (NORTH)	5	3-4	3-4
KOREA, REP. OF (SOUTH)	5	2	3-4
KOSOVO	2	3	3-4
KUWAIT	5	2-3	3-4
KYRGYZSTAN	5	2-3	3-5
LAOS	5	3-4	3-4
LATVIA	1,B	1	1
LEBANON	5	2-3	2-4
LESOTHO	5	3	3-4
LIBERIA	5	3-4	4-5
LIBYA	5	3-4	3-4
LIECHTENSTEIN	2	2	2-3
LITHUANIA	1,B	1	1
LUXEMBURG	1,A	1	1
MACAU	5	3-4	3-4
MADAGASCAR	5	3	3-4
MALAWI	5	3-4	3-5
MALAYSIA	5	2-3	3-4
MALDIVES	5	3-4	3-5
MALI	5	3	3-4
MALTA	1,B	1	1
MAURITANIA	5	3-4	3-4
MAURITIUS	5	3-4	3-5

COUNTRY	ZONE*	DELIVERY TIMES *	
		DOCUMENTS	PARCELS
MEXICO	4	3	3-4
MICRONESIA	5	3-4	3-4
MOLDOVA	2	2	2-3
MONACO	1	1	1
MONGOLIA	5	4	4-5
MONTENEGRO	2	2-3	3-4
MOROCCO	5	2-3	2-4
MOZAMBIQUE	5	3	3-4
MYANMAR (BURMA)	5	4	4-5
NAMIBIA	5	3	4-5
NAURU	5	3-4	4-5
NEPAL	5	3-4	3-5
NETHERLANDS	1,A	1	1
NETHERLANDS ANTILLES	5	3-4	3-4
NEW CALEDONIA	5	3-4	3-5
NEW ZEALAND	5	3-4	3-4
NICARAGUA	5	3-4	3-4
NIGERIA	5	3-4	4-5
NORWAY	2	1	1-2
OMAN	5	2-4	3-4
PAKISTAN	5	2-3	3-4
PALAU	5	3-4	3-4
PALESTINE	5	2-3	3-4
PANAMA	4	2-3	3-4
PAPUA NEW GUINEA	5	3-4	4-5
PARAGUAY	4	3	3-4
PERU	4	2-3	3-4
PHILIPPINES	5	2-3	3-4
POLAND	1,B	1	1-2
PORTUGAL	1,B	1	1
PUERTO RICO	4	3-4	3-4
QATAR	5	2-3	3-4
REUNION ISLANDS	5	3-4	4-5
ROMANIA	1	1-2	1-3
RUSSIAN FEDERATION	2	2-3	2-4
RWANDA	5	3	3-4
SAN MARINO	5	2-3	2-4
SAO TOME & PRINCIPE	5	4-5	4-5
SAUDI ARABIA	5	2-3	2-3
SENEGAL	5	2-3	2-4
SERBIA	2	2-3	3-4
SEYCHELLES	5	3	3-4

COUNTRY	ZONE*	DELIVERY TIMES *	
		DOCUMENTS	PARCELS
SIERRA LEONE	5	3-4	4-5
SINGAPORE	5	3	2-3
SLOVAKIA	1,B	1	1-2
SLOVENIA	1,B	1	1-2
SOLOMON ISLANDS	5	3-4	4-5
SOUTH AFRICA	5	2	2-4
SPAIN	1,B	1	1
SRI LANKA	5	3	3-4
ST KITTS	5	4	4-5
SUDAN	5	2-3	3-4
SURINAME	5	4	4-5
SWAZILAND	5	4	3-5
SWEDEN	1,B	1	1
SWITZERLAND	2	1	1-2
SYRIA	5	3	3-4
TAHITI	5	4	4
TAIWAN	5	2-3	3-4
TAJIKISTAN	5	3-4	4-5
TANZANIA	5	3-4	4-5
THAILAND	5	3	3-4
TOGO	5	3-4	3-4
TONGA	5	4	4-5
TRINIDAD AND TOBAGO	5	4	4-5
TUNISIA	5	2-3	2-4
TURKEY	2	1-2	1-3
TURKMENISTAN	5	3-4	3-4
TURKS & CAICOS ISLANDS	5	4-5	4-5
UGANDA	5	3	4
UKRAINE	2	2	3-4
UNITED ARAB EMIRATES	5	2-3	3-4
UNITED KINGDOM	1	1	1
URUGUAY	4	3-4	3-4
USA	4	1-2	1-3
UZBEKISTAN	5	2-4	3-4
VANUATU	5	4	5
VENEZUELA	4	3	3-4
VIETNAM	5	2-4	2-4
VIRGIN ISLANDS (UK)	5	4-5	4-5
VIRGIN ISLANDS (US)	5	3-4	4-5
YEMEN	5	3-4	4
ZAMBIA	5	3	4
ZIMBABWE	5	3	4

Zone **N**: ACS Net Express (Albania, Bulgaria, Cyprus), Zone **A***: ACS Europe 5 delivery in 2-5 working days (E.U.)

Zone **B***: ACS Europe 5 delivery in 4-8 working days (E.U.), Zone 1-5: ACS World/Import Express (to/from the rest of the world)

* The delivery times of the table do not refer to Zones A & B. The delivery times are indicative only (see Clarifications & Explanations, No. 15)

Additional International Services	Charge
Guaranteed delivery	€20,00
Morning Delivery 10 (delivery usually by 10:00)	€50,00
Morning Delivery 12 (delivery usually by 12:00)	€30,00
Return of signature/protocol no.	Following an agreement with the International Office
Delivery during Holidays	

Note: Because the provision of Additional Services depends on destination and the requested service, these services are provided only following an agreement with ACS's International Department. The charges in the above table for the Additional International Services do not include VAT (presently at 23%). The VAT applies for consignments with destination the European Union (Zones 1,A,B, and N except for Albania) and for the ACS WORLD IMPORT EXPRESS service. The VAT applies for business/trades persons regardless of destination, but does not apply for private individuals in all other cases.

Consignment Insurance

1. Automatic Consignment Insurance (Basic)

Every consignment carried by ACS, which is not classified as a prohibited good for transportation, is automatically insured for loss or damage as follows:

- Within Greece and to Cyprus, Albania and Bulgaria
Up to the amounts of €70,00 for documents and €220,00 for articles.
- To the rest of the World
Up to the amount of €85,00 for consignments of articles only.

2. Additional Consignment Insurance (Full)

The following surcharges apply for the insurance of consignments (articles only):

Value of Shipped Articles	Domestic Premium & ACS NET	International Premium
Up to €600	€3,60	€10
Up to €1.000	€6,00	
Up to €1.500	€9,00	1% of the insured value
Up to €3.000	€18,00	
Above €3.000	Upon contacting and agreement with ACS	

3. Insurance of Domestic Commercial Consignments (Business)

Business Insurance is available for customers of large commercial (business) consignments (quantity of at least 100 consignments/ month), by signing a contract which would specify lower premiums and lower coverage limits according to the following table:

Category/ Type of Goods	Premium (% of insured value)	Maximum Coverage Limit €/ Shipment	Maximum Limit per Bottom €/ Customer	Deductible €/ Shipment
Mobile Phones	0,25%	€500	€30.000	--
All other Electronic Goods	0,35%	€5.000	€50.000	--
Telephone cards	0,065%	€5.000	€50.000	€500
All other Merchandise (cloths, furniture, etc)	0,10%	€800	€10.000	€150

Note: When Additional Insurance (Full) or Business is requested, the Automatic Insurance does not hold and the additional amount of the premium is collected.

Volume Charge

The charge for each shipment depends on the combination of size and weight (volumetric system of the International Air Transport Association IATA). If the volumetric weight of the shipment is greater than the actual weight (cases of light but voluminous shipments), then the charge is based on the volumetric weight and is calculated by multiplying the shipment's three dimensions and then by dividing by 5.000.

$$\text{Volumetric Weight (in kg)} = \frac{(\text{length}) \times (\text{width}) \times (\text{height}) \text{ in centimeters}}{5.000}$$

Dimensions of Packages

Packages	Material	Dimensions (mm)			Weight of Contents			
			Length	Width		Height		
Express Envelope	Cardboard		330	230	2	up to 500gr		
Express Pack	Plastic	Ext.	Small	340	174	1	-	
			Medium	425	320	1		
			Large	445	420	1		
			Extra Large	670	475	1		
ACS Box	Reinforced Cardboard	Ext.	Small	240	173	45	up to 1 kg	
			Int.	235	165	40		
		Ext.	Medium	323	233	64	up to 2 kg	
			Int.	316	227	59		
		Large	Ext.	Large	465	321	94	up to 5 kg
				Int.	451	309	88	

Ext.: Exterior Dimensions, Int.: Internal Dimensions

Clarifications & Explanations

- For cases of more than 10 consignments per month, discounts are given according to the amount of consignments as well as monthly billings and payments. For more information please contact the local ACS store.
- A Network City is every city in Greece where ACS has a service point (store), as indicated in the current ACS information pamphlets.
- The charges for courier services as well as the delivery times vary according to the geographical location of the collection point and the delivery point. The categories of the geographical classification are as follows:
 - Within the City – Regards consignment collection, transport and delivery within the same Network City. Specifically and only for the prefectures of Attica and Thessalonica, every consignment, for which collection and delivery is carried out within the prefecture of Attica or within the prefecture of Thessalonica, is considered Within the City, with the exception of some Difficult to Access Areas/Locations.
 - Within the Region - Regards consignment collection, transport and delivery within the same Region
A Region is the group of prefectures and cities of Greece as indicated in the following table:

REGIONS	PREFECTURES
Central Greece	Viotia, Evia, Evrytania, Karditsa, Larissa, Trikala, Fthiotida, Fokida, Magnisia and the Sporades Islands
West Greece	Aitolioakarnania, Arta, Thesprotia, Ioannina, Preveza, Lefkada, Corfu and the Paxi Islands
North Greece	Grevena, Drama, Evros, Imathia, Kavala, Kastoria, Kilkis, Kozani, Xanthi, Pella, Pieria, Rhodopi, Serres, Halkidiki, Florina
Peloponnese	Argolida, Achaia, Zakynthos, Ilia, Corinth, Laconia, Messinia, Kefallonia and Ithaki
Crete	Irakleio, Lasithi, Rethymno, Hania

- Land Destinations – Regard consignment collection, transport and delivery for the Land Destinations of ACS's network, in Greece, except for the Greek islands.
 - Island Destinations - – Regard consignment collection, transport and delivery for the Island Destinations of ACS's network, in Greece (the islands).
 - Difficult to Access Areas/Locations are the areas beyond the limits of the ACS Network Cities. More information is available on ACS's site at www.acscourier.gr or at ACS's local stores. A surcharge applies for consignments to Difficult to Access due to the distance traveled and the level of difficulty to access.
- The regular hours of operation of ACS's network (stores) are from 08:00 to 20:00 Monday to Friday and from 09:00 to 15:00 on Saturday, except during local and national feasts and holidays. The operating hours vary according to location. Specific information is provided on ACS's site at www.acscourier.gr or at ACS's local stores.
 - There are no Morning Deliveries for parcel shipments of volumetric weight exceeding 8,5 kgs (dimensions 35cmx35cmx35cm) or of actual weight exceeding 20 kgs. The Morning Deliveries Service is only available for destinations/addresses within the City Limits of the ACS store in charge of the delivery and does not regard the Difficult to Access Areas/Locations. The usual starting times for deliveries by the Stores are mentioned in ACS's site at www.acscourier.gr. For cases where the above conditions are not met, the shipper/recipient is responsible for the use of this service (no liability to ACS).
 - The regular hours of operation regarding Same Day Delivery Service are 08:00 to 20:00 Monday to Friday and 09:00 to 15:00 Saturday. Night service is available Monday to Friday from 20:00 to 01:00 (only within Attica).
 - The limits of the Geographical Zones regarding Same Day Services are described in the following table:

ZONES	ATTICA	THESSALONICA
Zone A	Inner exclusion traffic zone of Athens	Centre (3 Septemvriou, Agiou Dimitriou, Olympiados, Efestionos, Agiou Dimitriou, Lagada, 28th Oktovriou, up to & including the Court House), East & Northern suburbs
Zone B	City Limits	Excluding the periphery road (Kalohori, Industrial Area of Thessalonica, Ionia, Oreokastro, Eukarpia, Panorama, Thermi, Airport)
Zone C	Aspropyrgos - Aharnai - Elefsina - Phylli - Thrakomakedones - Varymbombi - Kryoneri - Anixi - Agios Stephanos - Dionysos - Stavros - Spata -Paianeia - Glyka Nera - Markopoulo - Varkiza - Vari	Rest of Thessalonica Prefecture
Zone D	Rest of Attica Prefecture	-

For consignments between two Zones or on Zone limits, charges are based on the Zone with the higher charge.

- The hours of operation for placing telephone orders for Same Day Delivery Service within Attica are 09:00 to 18:00 for Zone A, 09:00 to 17:00 for Zone B and 09:00 to 15:00 for Zone C. A surcharge equal to that of the Night Service applies for after-hour orders up to 22:00.
- The hours of operation for placing telephone orders for Same Day Delivery Service within Thessalonica are 08:00 to 18:00 for Zone A and 09:00 to 17:00 for Zone B.
- The delivery time for Same Day Delivery Service within the same city starts from the time the telephone order is placed by the Customer.
- For same day delivery from one ACS network city to another, the telephone order must be placed, depending on the destination, from 08:00 up to 14:00 within the same day and only following confirmation that the specific delivery can be made. Please ask the local ACS store regarding the availability of this service prior to placing the order.
- The use of an automobile is mandatory in the following parcel delivery cases:
 - For weights exceeding 20 kgs,
 - For volumetric weights exceeding 8,5 kgs (dimensions 35cmx35cmx35cm),
 - If one of the dimensions exceeds 35 cm.
 - For same day deliveries to, from and within Zone C of the Thessalonica Prefecture.

13. For use of additional services (such as COD, Saturday deliveries etc.), there is a surcharge for same day delivery which is equivalent to the surcharges applied on the basic tariffs.
 14. The international services "ACS Europe 5" and "ACS World Express/World Import Express" are provided in cooperation with GLS as well as with other well known international companies.
 15. All delivery times are indicative only and regard the number of working days as of the day of departure from Attica. For departures from Attica, it is understood that the "ready to deliver" consignments are collected in Attica:
 - no later than 18:00 for Courier Services regarding Domestic Envelopes,
 - no later than 16:00 for Courier Services regarding Domestic Parcels and
 - no later than 13:00 for International Services.
- For consignments involving collections from the Rest of Greece, the stated delivery times increase according to the time period involved for carriage from a specific point of collection to the point of arrival in Attica, a time period which usually corresponds to the delivery time of a carriage from Attica to the said point of collection. Consignments that are collected after 18:00 and/or their transportation mode has already departed from the store (depending on the point of collection and based on the deadline for collection) and/or their dimensions exceed the following (25 cm X 25 cm X 25 cm) may depart the next working day.
16. Working Days are the days from Monday to Friday, excluding national and local holidays/feasts. A Day is defined as the entire duration of a calendar day, from 00:01 to 23:59. However, collections and deliveries are usually carried out during the operating/business hours of the local stores.
 17. There is no verification of the shipper's or of the recipient's identification card for courier services (except if otherwise agreed in writing or if special handling is in effect respecting the provision of an additional service). However, the surname/name is recorded upon delivery or collection (as per the shipper's/recipient's declaration).
 18. In the event that a consignment exceeds a specific weight limit, the consignment weight will be considered to be equal to the next weight step, that is an upward rounding off will be effectuated. In the case of Domestic Services rounding off is made to the next one kilo increment and in the case of International Services to the next ½ kilo increment.
 19. Consignments are accompanied by an Express Delivery Voucher (EDV) which, at times, may be also be termed as Proof of Transport, Proof of Delivery-Collection, POP-POD Voucher, ACS Connect, AWB, or may not even have a title.
 20. The charging of Express Courier Services can be made in cash or on credit (with monthly billing), either to the shipper or to the recipient or to the assignee (the charging is made to the assignee only for customers on credit).
 21. The Courier and Transport services as well as the charges that are mentioned in the present document are governed by ACS's General Terms of Carriage and by the Charter of Obligations towards Consumers (COC), which are available on the web site www.acscourier.gr
 22. The present tariff schedule and clarifications hold for the Transport services as well (consignments exceeding 35 kilos).
 23. The present tariff schedule includes VAT (presently at 23%), wherever it is stated so. In the event that the VAT changes, the tariffs will change accordingly.

The Present Tariff Schedule is effective as of 1/7/2010.

The present document is an extract of ACS's official tariff schedule and regards the Courier and Transport Services. The applicable tariff schedule is published on the company's website at www.acscourier.gr. ACS reserves the right to make changes to the information/data of this document without prior notification, always in accordance to the applicable stipulations of law.

Note: This document is a translation of the corresponding official document which has been submitted in Greek to the Greek Regulatory Authority EETT. The Greek version of this document will apply and prevail in all cases.
